



TECHNICAL BULLETIN

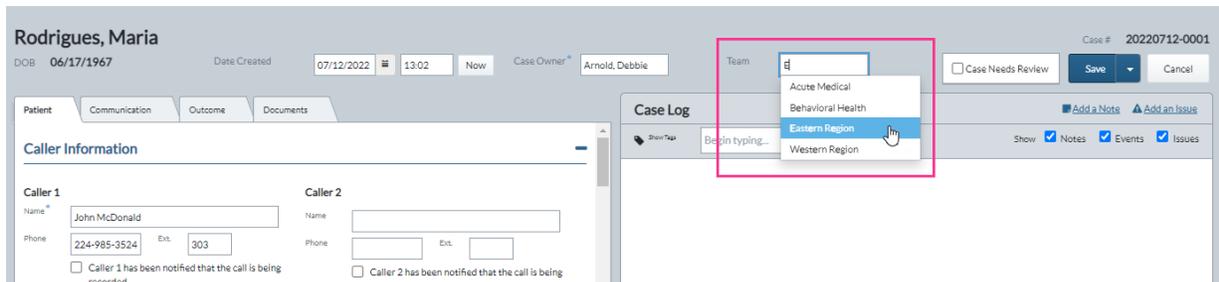
TRANSFERCENTERIQ™ APPLICATION

Version 2022-07-20

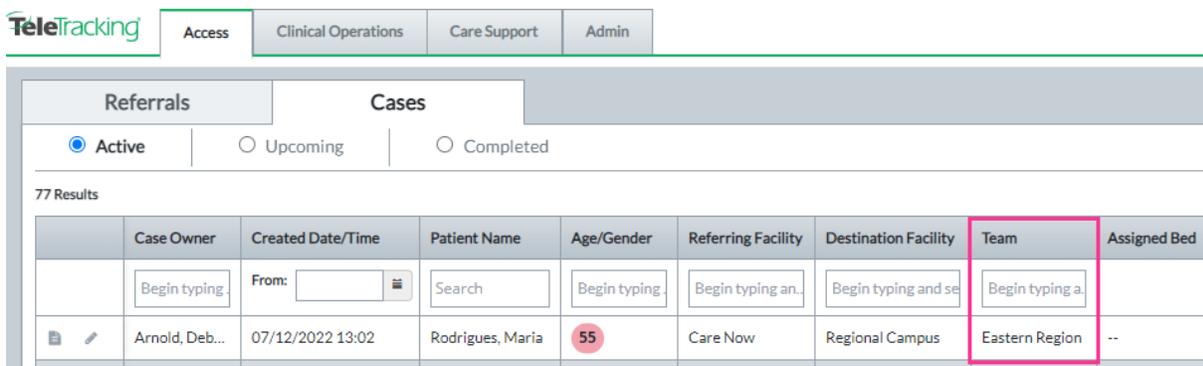
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CASE TEAMS ENHANCEMENT

A transfer center may have teams to handle certain transfer cases based on geography, clinical specialty, or other characteristics. Now, groups of users who specialize in handling specific kinds of transfer cases can be assigned to appropriate cases. Administrators enter the team names in the new **Teams** dictionary, and users select the team in the header of the case details.

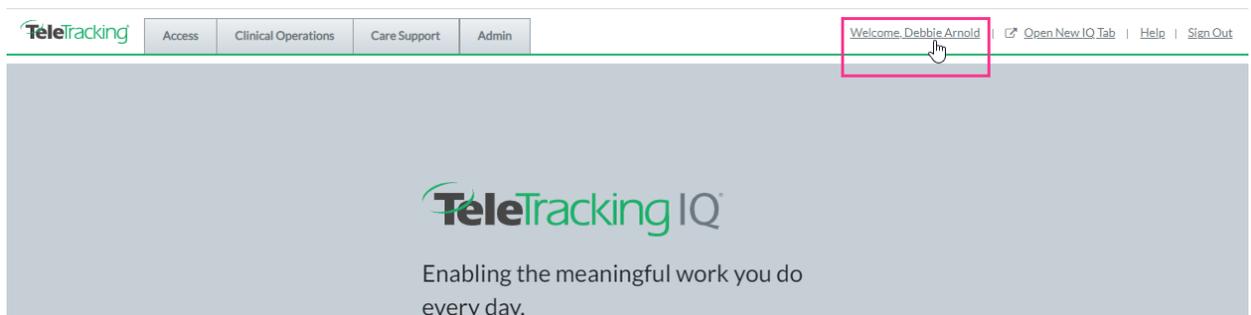


The **Teams** column can be added to the **Cases** list for easy viewing.



Users can add or edit the team they belong to using the new **Default Team** field in their profile page.

1. After users sign in, they can select their names at the top right of any page.



The **User Profile** page appears.

2. In the **Team Settings > Default Team** field, users can select the team that they want to be assigned to.

User Profile

User Admin Information

User Name debbie-arnold

Last Name Arnold

First Name Debbie

Email Address debbie-arnold@eastern.com

Team Settings

Default Team

- Acute Medical
- Behavioral Health
- Eastern Region
- Western Region

The user's **Default Team** is automatically assigned to the cases that they create. However, any user can change a case's team in the **Team** field of the case details page.

This enhancement allows a team of specialists to be easily and quickly assigned to appropriate cases. Contact your TeleTracking Technologies representative to enable this feature for your health system.