

TECHNICAL BULLETIN

TRANSFERCENTERIQ™ APPLICATION

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Technical Bulletin TransferCenterIQ™ Application

CASE TEAMS ENHANCEMENT

A transfer center may have teams to handle certain transfer cases based on geography, clinical specialty, or other characteristics. Now, groups of users who specialize in handling specific kinds of transfer cases can be assigned to appropriate cases. Administrators enter the team names in the new **Teams** dictionary, and users select the team in the header of the case details.

Rodri	gues, Maria /17/1967 Date Created	07/12/2022 # 13:02 Now Case Owner	r* Arnold,	Debbie	Team	El Acute Medical	Case # 20220712-0001
Patient	Communication Outcome Docume	ents		Case Log		Behavioral Health	Add a Note Add an Issue
Caller	Information		- 1	Show Taga Be	gin typing	Eastern Region Western Region	Show 🗹 Notes 🗹 Events 🗹 Issues
Caller 1		Caller 2					
Phone	John McDonald 224-985-3524 Ext. 303 Caller 1 has been notified that the call is being recorded recorded	Phone Ext					

The Teams column can be added to the Cases list for easy viewing.

Ŧ	eleīr	ackin	g Access	Clinical Operations	Care Support	Admin				
		Re	eferrals	Case	5					
Active Oupcoming Completed										
	77 Re	7 Results								
			Case Owner	Created Date/Time	Patient Name	Age/Gender	Referring Facility	Destination Facility	Team	Assigned Bed
			Begin typing.	From:	Search	Begin typing.	Begin typing an	Begin typing and se	Begin typing a.	
	B	/	Arnold, Deb	07/12/2022 13:02	Rodrigues, Maria	55	Care Now	Regional Campus	Eastern Region	

Users can add or edit the team they belong to using the new Default Team field in their profile page.

1. After users sign in, they can select their names at the top right of any page.



The User Profile page appears.

2. In the **Team Settings > Default Team** field, users can select the team that they want to be

assigned to.



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User Profile		
User Admin Information		
	User Name	debbie-arnold
	Last Name	Arnold
	First Name	Debbie
	Email Address	debbie-arnold@eastern.com
Team Settings		
	Default Team	select Team
		Acute Medical
		Behavioral Health
		Eastern Region Vestern Region

The user's **Default Team** is automatically assigned to the cases that they create. However, any user can change a case's team in the **Team** field of the case details page.

This enhancement allows a team of specialists to be easily and quickly assigned to appropriate cases.

Contact your TeleTracking Technologies representative to enable this feature for your health system.