



TECHNICAL BULLETIN

TRANSFERCENTERIQ™ APPLICATION

Version Impacted 2022-02-21

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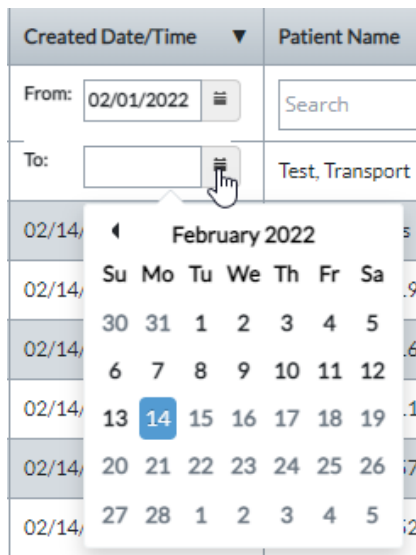
CASES LIST VIEW

TeleTracking® Technologies has improved the performance of **TransferCenterIQ™** by adding new data fields and columns for better **Cases List** view functionality. Gain timely, actionable insight and data visibility on **Cases List** view in **SynapseIQ™ Enterprise Analytics**.

Note: The improvements included in this Technical Bulletin may or may not be applicable to your healthcare system depending on the TransferCenterIQ™ features you have chosen to utilize.

Performance Improvements

- When the **TransferCenterIQ™** application refreshes, the **Cases List** view remains in the User's current location rather than resetting to the top of the list view upon refresh.
- Sort the **Cases List** by date and time to find the cases you are looking for more easily and quickly. The **Created Date/Time** column now displays **From** and **To** filter fields to allow case filtering by a time range. In the **From** field type a beginning date, or select the calendar icon, and select a date in the calendar that appears. In the **To** field type an ending date, or select the calendar icon, and then select a date in the calendar that appears.



New Columns

There are new columns that may be utilized to the **Cases List** view via the Show/Hide Columns icon at the top right of the screen, depending on the needs of your healthcare system :



- Combined Age/Gender Column** – To reduce the number of columns on the **Cases List** view, your healthcare system’s administrator can choose to add the patient’s age and gender on the **Cases List** view in one combined column. The patient’s age appears pink for female, blue for male, and gray for unknown gender.

Referrals		Cases			
<input checked="" type="radio"/> Active <input type="radio"/> Upcoming <input type="radio"/> Completed					
7365 Results					
Case Owner	Case ID	Created Date/Time	Patient Name	Age/Gender	
Begin typing and s...	Search	From: []	Search	Begin typing and select from li	
Arnold, Debbie	20220215-0004	02/15/2022 09:48	Chu, Feng	17	
Arnold, Debbie	20220215-0003	02/15/2022 09:45	Rodrigues, Antony	47	
Arnold, Debbie	20220215-0002	02/15/2022 09:43	McDonald, Phyllis	23	

- Healthcare System Users that utilize the medical transport feature may add the following columns to the **Cases list** view, which allows Users to view the patient’s medical transport information without opening the patient’s details:

Transport Arrangements	Transport Company	Transport Mode	Transport Request Status
Begin typing and select fr...	Begin typing and select fr...	Begin typing and s...	Begin typing and select f

- Transport Arrangements** – The Transfer Center agent (or other entity that coordinates transports for the patients) may utilize the **Transport Arrangements** service, which locates and schedules an available transport that meets the requirements selected. **Transport Arrangements** service may be used within your healthcare system or externally between your healthcare system and a third-party transport arrangements service.

- **Transport Mode** – The means of transportation that brings the patient from the referring to the destination facility, such as *Medical Sedan, BLS Ambulance, Wheel Chair Van*.
- **Transport Company** – The vendor that provides transportation for the patient.
- **Transport Request Status** – The current status of the transport request, such as *Ready for Submission, Submitted, In Progress, Completed, or Cancelled*.