TeleTracking

TECHNICAL BULLETIN

TRANSFERCENTERIQ™ APPLICATION

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TRANSFERCENTERIQ™ APPLICATION

TeleTracking Technologies has improved the performance of **TransferCenterIQ™** and **PreAdmitTracking®** by addressing the following bug fixes related to disposition reasons and bed request integration.

Disposition Reasons

Bug request: When filtering the **Cases** list by **Disposition Reasons**, typehead fields would only load fifty entries, preventing users from scrolling beyond the first fifty **Disposition Reasons** in the filter drop-down list. Disposition reasons that began with later letters in the alphabet never appeared for selection in the list even if users typed them in the filter field.

Software update: With this fix users can now enter 1 to 2 characters to search for disposition values that start with any letter including later letters in the alphabet, and the typeahead results will refresh with the matching list of **Disposition Reasons**.

Bug request: Additionally, when administrators navigated away from the **Dictionaries > Disposition Reasons** page and then returned to the page, the **Disposition Reasons** list did not appear.

Software update: This bug has been corrected. When users navigate away from the **Disposition Reasons** page and return, it now displays the **Disposition Reasons** list as expected.

Drop-Down Lists

Bug request: Users may have noticed that drop-down lists were slow to populate, and the application froze when users attempted to move from screen to screen.

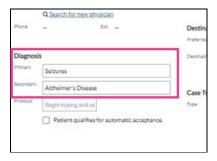**Software update:** This fix has been made and load times improved.

PreAdmitTracking

Bug request: For health systems integrating with the **PreAdmitTracking®** application within **Capacity Management Suite™**, when a bed request was created for patients in the **TransferCenterIQ™** application, their diagnoses were listed incorrectly as "label_Primary: <diagnosis>" and "label_Secondary: <diagnosis>" in the **PreAdmitTracking®** application.

Transfer center specialists entered the diagnoses in the transfer case as shown below:

Software update: After the fix was implemented, patient diagnoses now appear as "1: <diagnosis>" and "2: <diagnosis>". This will appear visually different for the user without using the words "Primary" and "Secondary," but using Arabic numerals 1 and 2 avoids localizing this text label and aligns the data with HL7 standards. When a bed request is created for the patient via **TransferCenterIQ™**, the **PreAdmitTracking®** application now displays their **Patient Placement Details** dialog box as shown below: